

June 1, 2020

## Statement from GSB Solutions, by Covid-19

Dear Customer and Business Partner:

Perpetuating with measures imposed by the different Governments in Latin America due to the Coronavirus (COVID-19), we inform that we have redoubled effort and commitment urgently, for continuity in first-hand care, for your safety and that of our collaborators, starting with a series of proactive actions to protect them.

Although we have implemented teleworking for a long time, we update and create policies that allow us to work from home and cancel trips, meetings, events in favor of virtual options.

With the increase in technological need and more in this situation, we put at your disposal:

1. Meetings through conferences
2. Training and updates by Webinars
3. Continuity plans
4. Automated Remote Support
5. Data and equipment protection, now they will be more vulnerable
6. In case of requiring assistance on site, our collaborators will only assist if it is allowed and in compliance with all the safety regulations, implemented

This situation is likely to continue, but we will closely monitor and act as soon as necessary, especially because we have a presence in different countries and our philosophy as values are governed by responsibility and trust, which have guided us since the institutionalization. from GSB Solutions.

Feel free to contact the GSB Leadership team, they will be available to support you as long as necessary, do not hesitate to communicate.

Stay safe and take care of your family

**Sincerely,**

GSB Solutions  
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